

The Economic Incentives for Sharing Security Information*

Esther Gal-Or[†] Anindya Ghose[‡]

University of Pittsburgh and New York University

August 27, 2004

Abstract

Given that Information Technology (IT) security has emerged as an important issue in the last few years, the subject of security information sharing among firms, as a tool to minimize security breaches, has gained the interest of practitioners and academics. To promote the disclosure and sharing of cyber-security information among firms, the US federal government has encouraged the establishment of many industry based Information Sharing & Analysis Centers (ISACs) under Presidential Decision Directive 63. Sharing security vulnerabilities and technological solutions related to methods for preventing, detecting and correcting security breaches, is the fundamental goal of the ISACs. However, there are a number of interesting economic issues that will affect the achievement of this goal. Using game theory, we develop an analytical framework to investigate the competitive implications of sharing security information and investments in security technologies. We find that security technology investments and security information sharing act as “strategic complements” in equilibrium. Our results suggest that information sharing is more valuable when product substitutability is higher, implying that such sharing alliances yield greater benefits in more competitive industries. We also highlight that the benefits from such information sharing alliances increase with the size of the firm. We compare the levels of information sharing and technology investments obtained when firms behave independently (Bertrand-Nash) to those selected by an ISAC which maximizes social welfare or joint industry profits. Our results help us predict the consequences of establishing organizations such as ISACs, CERT or InfraGard by the federal government.

Keywords: *Security Technology Investment, Information Sharing, Security Breaches, Externality Benefit, Spillover Effect.*

*We are grateful to seminar participants at the Workshop on Economics and Information Security (WEIS 2003), Maryland, Heinz School of Public Policy, and GSIA at Carnegie Mellon University for useful suggestions. We also thank Ross Anderson, Anthony Dukes, Ramayya Krishnan, and Uday Rajan for helpful comments. An earlier version of this paper was highlighted as the Best Technical Theory paper in WEIS 2003, by Dr. Ross Anderson at the 2003 Workshop on Economics of P2P, UC Berkeley. Finally, we thank the AE and two anonymous referees for their substantive suggestions which have improved the paper.

[†]E-mail: esther@katz.pitt.edu

[‡]E-mail: aghose@stern.nyu.edu

1 Introduction

The increasing ubiquity of the Internet provides cyber attackers more opportunities to misappropriate or corrupt an organization's data resources. According to Jupiter Media Metrix, computer security breaches could potentially cost e-businesses almost \$25 billion by 2006 - up from \$5.5 billion in 2001.¹ There are many well known examples of cyber-hacking. Egghead.com faced a massive backlash from its customers after being hacked in 2000 which contributed to its eventual bankruptcy filing. A security breach at Travelocity in 2001 exposed the personal information of thousands of customers who had participated in a promotion. Established firms like Citibank, Microsoft and NASA, among others have been targeted, too. Hence both the federal government as well as the private sector have recognized a strong need to improve their cyber-security and to treat the security of critical infrastructure assets like a strategic initiative, rather than a compliance burden.

For a while now, it has been recognized that a key factor required to improve computer security is the gathering, analysis and sharing of information related to successful, as well as unsuccessful attempts at, computer security breaches. This has led the U.S. federal government to encourage the establishment of industry-based Information Sharing and Analysis Centers (ISACs) under PDD 63.² Further, in February 2003, the President also issued The National Strategy to Secure Cyberspace. ISACs are meant to facilitate the sharing of security information to enhance and protect critical cyber infrastructure. In January 2001, nineteen of the nation's leading high tech companies announced the formation of a new Information Technology Information Sharing and Analysis Center (IT-ISAC) to cooperate on cyber security issues in the private sector. Using the shared information, the IT-ISAC disseminates an integrated view of relevant information system vulnerabilities, threats, and incidents to its members. It also shares the best security practices and solutions among its members, and thus provides an impetus for continuous improvement in the effectiveness of security

¹"Privacy Worries Plague E-Biz," <http://cyberatlas.internet.com/markets/retailing/article.html>

²In addition, on October 16, 2001, President Bush issued Executive Order 13231, "Critical Infrastructure Protection in the Information Age," which continued many PDD 63 activities.

products.³ Obviously, such mutual collaboration is intended to increase the technological effectiveness of IT security products, thereby increasing their demand.

Revealing information about security breaches to an information sharing alliance (ISA) results in both costs and benefits for the revealing firm. Losses can occur when a competing firm or a third party hacks the database of the ISA itself and leverages the shared information to make competitive gains. Further, it could malign the reputation of the breach revealing firm, by anonymously reporting it to the public. In January 2003, Next Generation Software Services (NGSS) claimed that CERT (Computer Emergency Response Team), the government-sponsored Internet security reporting center, passed vulnerability information to third parties about which NGSS had notified CERT. NGSS felt this was a direct violation of trust, since the information was leaked to potential competitors of NGSS. Eventually, NGSS severed ties with CERT.⁴ Another recent incident involved leakage of information on a fatal flaw in a Sun Microsystems Internet software package to a public mailing list. The hacker intercepted the documents from CERT and posted an advisory containing the bug's specifics to the Full-Disclosure security mailing list.⁵

The potential costs of sharing security information can have a snowball effect, accruing from the resultant loss of market share and stock market value from negative publicity (Cavusoglu, Mishra and Raghunathan 2002, Campbell et al., 2003). In a 2002 report by Jupiter Media Metrix, IT executives revealed they were more concerned with the ripple effects of online security breaches on consumer confidence and trust in e-business than the actual financial losses of physical infrastructure. Negative exposure and loss of reputation as a result of reports of information infrastructure violations could be a threat to consumer confidence in a firm's products. Diminished customer confidence and a tarnished reputation, can lead to reduced revenues at an increasing rate.⁶

³A similar organization includes the Chemical Industry Cyber-Security Information Sharing Network. Other ISACs have been formed in Financial Services, Telecommunications, Energy, Chemicals, etc.

⁴"NGSS severs ties with CERT," www.infoworld.com/cgi-bin/displayNewsArchive.pl?day=030129&week=yes

⁵"Leaked Bug Alerts Cause a Stir," <http://www.wired.com/news/infostructure,03/19/03>.

⁶Newmann (1999) mentions that the indirect costs of cyber crime are substantial and growing exponentially. http://www.oas.org/juridico/english/information_system_adversities.ahtm

However, there are several positive aspects to sharing security information. The benefit from mutual sharing of actual or attempted security breach information can be partitioned into a private firm specific benefit and an external industry level benefit. This private benefit includes both the prevention of further security breaches in the future (e.g., identifying and repairing vulnerabilities in their information security systems) as well as increased sales resulting from more effective security products, and better security reputation among consumers.⁷ Schechter and Smith (2003) show that information sharing by firms can act as a deterrent for hackers, thereby indirectly increasing the effectiveness of security technologies.

In Business-to-Business markets, firms who join an ISAC often have big corporations as customers. For instance in the IT-ISAC, the customers of security vendors like Symantec and Computer Associates include big corporations like Procter & Gamble, Lockheed Martin and Citibank, among others. As customers perceive improvement in the effectiveness of cyber security products – accruing from the information sharing behavior of security vendors (who are members of the IT-ISAC) – their overall confidence increases, leading to increased demand for IT security products. Hence, security technology investments and security information sharing can involve demand side spillovers, which result in positive externalities for the industry as a whole. One of the main purposes of this paper is to focus on such demand-enhancing benefits of security information sharing alliances.

1.1 Research Questions & Results

For any organization focused on the reporting and dissemination of information related to security breaches, there are a number of interesting economic issues that will affect the achievement of this goal. We seek to address the following questions in this paper. (i) What are the economic incentives for competing firms in a given industry to share security information through an information-sharing organization like an ISA? (ii) How do market characteristics such as the degree of intra-industry competitiveness, firm size and mode of

⁷By reporting a security breach to a central monitoring agency like CERT, a firm can send a strong message to its customers that it is committed to developing rigorous information security procedures and that it takes all necessary steps to mitigate damages from future breaches (Schenk and Schenk 2002).

conduct impact such sharing behavior among competing firms? (iii) Do spillover effects on demand side or cost side, debar firms from sharing security information and result in sub-optimal levels of security technology investment? (iv) What is the impact of such sharing alliances on social welfare when firms individually engage in profit maximization, when the ISA dons the role of a social planner, and when it acts as a joint profit maximizer?

We find that security information sharing and security technology investments can act as “strategic complements” in that an increase in information sharing or technology investments by one firm will induce the other firm to increase its own level of information sharing or technology investments. In fact, this inclination to share information and invest in security technologies increases as the degree of competitiveness in an industry increases. The extent of information sharing and investment levels of firms introduce two effects in our model : a “direct effect” of expanding demand and a “strategic effect” of alleviating price competition. We demonstrate that these two effects increase with the size of the firm. We extend our model to show that the nature of security technology cost plays a pivotal role in determining whether cost-based spillovers boost information sharing or subdue it. In particular, the incentives for sharing and investment are weakened if sales volume-related cost spillovers are present, in comparison to spillovers on fixed costs. We further show that information sharing levels and technology investments are higher when firms join an ISA sequentially than when firms compete simultaneously. This happens due to tacit collusion induced by the first entrant’s precommitment to share a given level of security information and invest a given amount in security technology. This leads to higher profits for both firms. Finally, we point out that if a federally funded ISA were to don a social planner’s role, it would need to provide higher incentives for firms to share welfare-maximizing levels of security information, rather than the individual or joint profit maximizing levels.⁸

⁸In Appendix B, we also allude to an incentive mechanism designed by the government for fostering socially optimal levels of disclosure.

1.2 Prior Literature

Questions on information sharing, economic incentives, and social welfare similar to those noted above have been previously studied in the context of other organizations. Of particular relevance is the extensive literature on trade associations (TAs). Previous relevant work includes that on information sharing (e.g., Gal-Or 1985, Shapiro 1986 and Vives 1990).⁹ The second stream of literature relevant to our work is that on mode of conduct and strategic effects (Bulow, Geanakoplos and Klemperer 1985 and Gal-Or 1986). More recently, Parker and Van Alstyne (2001) show how free strategic complements can raise a firm's own profits. Of course, since an organization must expend resources to develop technology, methods and procedures to deal with information security breaches, sharing of this information will be qualitatively different than sharing the type of information modelled in the TA literature.¹⁰ Finally, our model considers spillovers from security technology investments. Spillovers have been addressed in the extensive economics-based literature on research joint ventures (d'Aspremont and Jacquemin 1988, and Kamien, Muller and Zhang 1992).

Recent papers dealing with the economics of information security and protection of critical infrastructure include Anderson (2001) who discusses various distorted incentives in the information security domain implied by the existence of moral hazard and adverse selection problems. Gordon and Loeb (2002) present a framework to determine the optimal amount of investment to protect a given set of information and Gordon, Loeb and Lucyshyn (GLL) (2003) discuss the importance of security information sharing. The focus of GLL is on how information sharing affects the overall level of information security. They highlight the tradeoff that firms face between improved information security and the potential for free riding, which can lead to under-investment in security expenditures. While GLL focus on the cost side effects of security breaches and information sharing, our paper focuses on the

⁹The information shared in these models is either information concerning an industry's demand parameter (common to all participants), or information concerning a cost parameter that is specific (a private value) to the individual firm. In our model, the information shared is about information security.

¹⁰In particular, we do not consider any uncertainty in the information which is available to firms. Rather, we find a different way to capture the extent of information sharing, without incorporating the noisiness of the information.

demand side effects. In particular, we highlight the strategic implication of competition in the product market on information sharing and security technology investment levels.¹¹ As we proceed through the paper, we clearly identify how our results are related to GLL, wherever relevant.

The rest of the paper is organized as follows. Section 2 describes the model in detail and presents the main results under simultaneous competition (Bertrand-Nash) mode. We contrast these with a social planner's level of information sharing and technology investments. In Section 3 we analyze the equilibrium under a sequential mode of entry. Section 4 considers the scenario when technology costs are influenced by the volume of sales. We conclude with some implications in Section 5. All proofs are relegated to the Appendix in Section 6.

2 Model

We consider a market consisting of two firms producing a differentiated product in a two-stage non-cooperative game. In the first stage, firms i and j simultaneously choose optimal levels of security technology investment which we denote as (t_i, t_j) and security information sharing levels which we denote as (s_i, s_j) . In the second stage, they choose prices (p_i, p_j) simultaneously. We consider a Subgame Perfect equilibrium of this game using backward induction. In this paper, we interchangeably use the words Bertrand-Nash and simultaneous, to denote this mode of firm conduct.¹²

We normalize the amount of security information being shared so that it always lies between 0 and 1, i.e., $s_i \in [0, 1]$. If $s_i = 0$, no information is shared; if $s_i = 1$, all information is shared. The variable t_i is an aggregate measure of the extent of investment in security technology. Since such investment entails allocating resources to possibly multiple technologies measured in terms of different physical units, we measure t_i in terms of one selected

¹¹In GLL, information sharing costs and benefits are captured by examining the effect of security investment on expected security breach losses. In contrast, we explicitly model such costs and benefits on the demand and cost facing each firm.

¹²Although firms compete a la Bertrand, they never reach marginal cost pricing because they sell differentiated products. We use the terminology Bertrand-Nash to indicate that firms compete by choosing prices as their strategies.

technology as a numeraire.

We assume that the cost of investing in improved security technology depends upon the firm's own investment level as well as the level of security chosen by the competitor and the extent to which the competitor is willing to share information about its vulnerabilities. Essentially, the intuition is that the disclosure of vulnerabilities in a particular type of security technology by one firm leads the other firm to invest less in that technology or procure a smaller amount of that product. For instance, if firm i were to report a higher number of security breaches due to a particular kind of firewall, firm j would invest less in that specific technology. A direct consequence of such information sharing would be preemptive cost savings in technology investment.

Incorporating the existence of positive cost spillovers, we specify the costs of investing in security technology in terms of the function $f^i(t_i, y_j)$, where $y_j = \lambda_c t_j s_j$ and $\frac{\partial f^i}{\partial t_i} > 0$ and $\frac{\partial f^i}{\partial y_j} < 0$. Hence each firm's costs rise with its own aggregate investment but decline with the competitor's aggregate investment and its willingness to share information. The coefficient λ_c is a cost spillover parameter, that we normalize to be in the unit interval. (GLL use a similar formulation.) We also assume that $\frac{\partial f^i(0, y_i)}{\partial t_i} = 0$, $\frac{\partial^2 f^i}{\partial t_i \partial y_j} < 0$, and $\frac{\partial^2 f^i}{\partial t_i^2} > 0$. That is, the marginal cost of increased security investment is zero when no such investment is made. The marginal cost is decreasing when the competitor increases its investment in security technologies or shares more information about its security vulnerabilities, and this marginal cost is increasing with the firm's own investment level.¹³ For simplicity, we assume that firms' do not incur any production costs other than those stemming from investments in improved security technology.

We assume that the demand facing each product is linear in self and cross-price effects (see McGuire and Staelin 1983).

$$q_i = a_i - b_1 p_i + b_2 p_j + B_i \quad i, j = 1, 2; i \neq j, \quad (1)$$

where $0 \leq b_2 < b_1$. From this point onwards, we will continue to designate the firm under

¹³This assumption is required to guarantee the existence of an interior solution.

consideration as firm i and its competitor as firm j . As well, in describing the behavior of both firms in terms of a system of equations, as expressed in (1), we will drop the qualification, $i, j = 1, 2; i \neq j$ for brevity.

The variable a_i in (1) is the initial intercept of demand facing i . This intercept may shift upward due to the firms' investments in improving security as well as sharing information about their vulnerabilities. The variable B_i in (1) measures the potential shift of the demand intercept facing firm i . The slope b_1 can be interpreted as the extent to which consumers are price sensitive or "disloyal" to a firm's product, and the slope b_2 provides a measure of the degree of product substitutability. Thus, $b_2 = 0$ implies that firms act as local monopolists, whereas $b_1 = b_2$ corresponds to the case when products are perfectly homogenous.

In the Appendix, we demonstrate that the linear demand model is implied by a quadratic, and separable of income, utility function. When consumers decide upon the consumption of two products,¹⁴ subject to their budget constraints, the above linear demand is implied. The linear demand model has been used extensively in marketing and economics, and there is some research suggesting that comparative statics derived from simpler models may often hold for more general formulations (Milgrom 1994).

We now proceed to explain how the variable B_i which measures the potential shift of the demand of intercept of i , depends upon the investments in security and the extent of information sharing by the firms. We start by evaluating the possible consequences of firms' decisions to share information about their security breaches. We designate the "leakage costs" that might be inflicted on firm i as a result of such sharing, by $g^i(s_i, s_j)$. Hence, the level of these costs to firm i , depends on whether or not firm $j \neq i$ has also revealed information about its security breaches to the ISA. This specification is similar to the loss function L_i assumed in GLL, which measures losses in sales that are incurred by firm i . In our formulation, though, those losses are a function of the extent of sharing by the firms instead of being a fixed amount.

¹⁴Consumers can decide to diversify their consumption bundle and buy both products in their maximization.

We assume that $g^i(s_i, s_j)$ is increasing in s_i but decreasing in s_j . As the extent of sharing by i increases, it is more likely that there could be a leakage of the security breach information that this firm has experienced. This, in turn, would increase consumers' apprehension of transacting with this firm, and thereby reduce its demand intercept. However, as the competitor's sharing level increases as well, some consumers may find it optimal to switch from firm j to firm i , given that j 's security breaches are more likely to be revealed. We assume that the rate at which these leakage costs increase in s_i and decrease in s_j , is increasing. Specifically, $\frac{\partial^2 g^i}{\partial s_i^2} > 0$ and $\frac{\partial^2 g^i}{\partial s_j^2} < 0$. This assumption is consistent with the possible deleterious ripple effects of a security breach information leak on firms' own market share, as cited in the Introduction. We also assume that $\frac{\partial^2 g_i}{\partial s_i \partial s_j} \leq 0$, implying that intensified sharing by the competitor reduces the marginal leakage cost incurred by the firm.¹⁵ Finally, we assume that the marginal leakage costs vanish when firm i does not share any information. (i.e., $\frac{\partial g_i}{\partial s_i} = 0$ when $s_i = 0$.)

To guarantee that own effects of sharing on leakage costs exceed cross effects of sharing, we assume that when $s_1 = s_2$, $|\frac{\partial g_i}{\partial s_i}| > |\frac{\partial g_i}{\partial s_j}|$ and $|\frac{\partial^2 g_i}{\partial s_i^2}| > |\frac{\partial^2 g_j}{\partial s_i^2}|$. The rationale for this assumption relates to the two types of consumers that may face each firm: loyal consumers and switchers. This distinction has been widely used in the marketing literature. (See, for instance, Narasimhan (1988).) While loyal customers buy either product i or nothing at all, switchers can be induced to purchase the competing brand j . When s_i increases around a symmetric equilibrium, firm i loses both the loyal consumers and the switchers due to the reduced utility they face from the possibility of increased leakage costs. However, when s_j increases around this equilibrium, firm i gains only the switchers. Hence, any changes in its own level of sharing affects leakage costs more than changes in the level of sharing by the competitor.¹⁶ The following example satisfies all of the above mentioned properties of the

¹⁵In the Appendix, we also illustrate how these assumptions can be derived from a specific utility function.

¹⁶In the Appendix, we provide an alternative explanation for the result that own effects on leakage costs are larger than cross effects. This explanation is based upon the quadratic utility function formulation that generates the linear demand functions.

function $g(s_i, s_j)$.

$$g^i(s_i, s_j) = \alpha_1 s_i^2 - \alpha_2 s_j^2 - \alpha_3 s_i s_j, \quad \text{where} \quad \alpha_1 > \alpha_2 + \alpha_3. \quad (2)$$

The willingness of the competitor to share information about its security breaches may have another positive implication on the demand facing the firm. When the consumers know that the firm is cooperating with a competitor as part of the ISA, to identify the most effective ways to prevent breaches, they are more confident that the firm's efforts will indeed be successful. We measure this additional benefit derived by firm i in terms of the decision variables chosen by its competitor, firm j , as $\lambda_d t_j s_j$. Such a specification captures the fact that the extent of benefit to firm i from information sharing by firm j , depends on what firm j has to share, which in turn depends on the amount that firm j spends on information security technology. This positive externality that accrues to the firm depends upon the value of the spillover parameter λ_d . As with the cost spillover parameter, here as well, we assume that λ_d lies in the unit interval.

Note that the term $t_j s_j$ in the above formulation coincides with the variable y_j in GLL. While in GLL, this term affects the probability of a security breach, in the present model it affects the size of the demand. In both cases, though, sharing information results in a positive externality conferred on competitors. Information on threats, vulnerabilities, and incidents experienced by others can help firms identify trends, better understand the risks faced, and determine what preventive measures should be implemented (Dacey 2003b). ISACs also seek to promote the sharing of technology related to detecting and stopping information security breaches, as well as ways to repair damage caused by such breaches. Having access to information about security vulnerabilities and the proposed solutions of the competitor, can lead to more effective investments in security technologies by the firm.

Finally, the demand intercept facing each firm may shift due to the investments undertaken by both firms, even in the absence of any information sharing between them. When a given firm increases its investment in security technology to prevent security breaches or enhance the effectiveness of security products, and consumers become informed of this in-

crease, their level of anxiety about transacting with the firm declines, thus enhancing their expected utility and willingness to pay for the product. In contrast, if the competitor increases its level of investment and consumers become aware of it, the firm may experience a negative demand shock and lose some customers since the competitor may now be considered the more reliable and secure source of supply. We summarize this net effect of the firms' investments on the demand intercept of firm i in terms of the difference $(t_i - \alpha t_j)$, where $0 \leq \alpha < 1$. Once again, since α is a fraction, own effects of investment exceed cross effects.

Combining the benefits and costs of investments in security technology as well as information sharing, yields the following net benefit function that can shift the demand intercept of firm i ¹⁷:

$$B_i = t_i - \alpha t_j + \lambda_a t_j s_j - g^i(s_i, s_j). \quad (3)$$

Note that the competitor's level of investment has both positive and negative implications on firm i 's demand. On the positive side, consumers are reassured that i 's membership in the ISA is more beneficial to it, given that j reveals information concerning a larger level of investment. On the negative side, the competitor now appears a more attractive option to consumers. Since the former effect depends upon the extent of sharing by j , the positive spillover expression depends on the product $t_j s_j$.

2.1 Analysis

At the second stage, firm i chooses its price p_i to maximize its objective. The profit function of firm i can be written as

$$\Pi_i = p_i q_i - f^i(t_i, y_j).$$

From the first-order conditions for profit maximization, we derive the second stage equilibrium prices, which are summarized in the Appendix. These become the starting point for

¹⁷The qualitative nature of our results hold with different formulations of the benefit function. In particular, any increasing and concave function of $(t_i - \alpha t_j + \lambda_a t_j s_j)$ can replace the linear specification above without changing our results. As well, in the Appendix we provide an alternative interpretation to the "demand effect" benefit component B_i .

deriving comparative statics to examine how changes in the exogenous and endogenous variables affect firm strategies and profits under different market conditions. In deriving some of the comparative statics, we will need the following assumptions:

$$\begin{aligned}
 \text{A1 :} \quad & \alpha \leq \left(\lambda_d \min\{s_1, s_2\} + \frac{b_2}{2b_1} \right) = \bar{\alpha} \\
 \text{A2 :} \quad & \left[-\left(2b_1 \frac{\partial g^i}{\partial s_i} + b_2 \frac{\partial g^j}{\partial s_i} \right)_{s_i=s_j=1} + b_2 \lambda_d t_i \right] \leq 0.
 \end{aligned}$$

Assumption A1 asserts that the negative implications of increased security investment by the competitor on the firm's demand is not "too large". This assumption is more likely to be valid when the demand spillover parameter λ_d or the degree of substitutability between products, b_2 , is relatively high. Assumption A2 asserts that when both firms share perfect information, the negative consequences on each firm's demand, as measured by marginal "leakage costs" more than outweigh the positive impact as measured by the marginal "demand spillover" effect.

Proposition 1 (i) *A firm's price increases with an increase in its own investment in security technology. As well, under Assumption A1, price also increases with the competitor's level of investment. Hence, $\frac{dp_i}{dt_i} > 0$, and $\frac{dp_i}{dt_j} > 0$.*

(ii) *Under Assumption A2, each firm's price follows an inverted-U shaped curve with an increase in security information sharing, i.e. $\frac{\partial p_i}{\partial s_i} > 0$ for $s_i \in (0, s_i^c)$ and $\frac{\partial p_i}{\partial s_i} < 0$ for $s_i \in (s_i^c, 1)$, where $0 < s_i^c < 1$.*

Increased investment in security technology by the firm shifts its demand outwards and raises its price reaction function. As a result, the firm chooses to raise its prices. When the competitor increases its security investment level, the competitor's price reaction function shifts up. With upward sloping reaction functions, this shift leads the firm to raise its own price as well, as long as the parameter α is not "too large". Recall that this parameter measures the negative consequences of the competitor's investment level on the firm's demand intercept.

When the firm intensifies its extent of sharing, there are two countervailing effects on its own demand and that of its competitor. Intensified sharing of security information increases the firm's own leakage costs, thus reducing the demand facing it. On the other hand, due to spillover effects and reduced leakage costs of the competitor, the demand facing the competitor shifts outwards. Due to the former, direct effect, the firm has an incentive to reduce its price. However, because of the latter, strategic effect, the competitor has an incentive to raise its price, which with upward sloping reaction functions, provides an incentive for the firm to raise its own price, as well. The second part of the Proposition states that for small values of $s_i < s_i^c$, the latter strategic effect dominates and for large value of $s_i > s_i^c$, the former direct effect dominates. Assumption A2 guarantees that perfect information sharing can never arise in equilibrium, thus leading to an interior solution so that s_i^c is a fraction. Basically, since the marginal leakage costs with perfect information sharing is relatively large compared to positive spillovers on demand, perfect information sharing cannot be an equilibrium.

Substituting the second stage prices back into each firm's objective function, we can obtain the first stage payoff function in reduced form as

$$\Pi_i = b_1 p_i^2 - f^i(t_i, y_j), \quad (4)$$

where p_i solve the first order conditions. Differentiating with respect to the first stage decision variables yields the following two FOCs.¹⁸

$$\frac{d\Pi_i}{ds_i} = 2b_1 p_i \frac{\partial p_i}{\partial s_i} = 0. \quad (5)$$

$$H_i = \frac{d\Pi_i}{dt_i} = 2b_1 p_i \frac{\partial p_i}{\partial t_i} - \frac{\partial f^i}{\partial t_i} = 0. \quad (6)$$

Lemma 1 (i) *Under Assumption A2, full information sharing is inconsistent with a symmetric equilibrium. Specifically, the optimal levels of information sharing and security tech-*

¹⁸Since we do not get closed form solutions for the first stage decision variables, we adopt the implicit function approach to present our results and gain insight.

nology investment are given as the solution to

$$\begin{aligned} \left[2b_1 \left(\frac{\partial g^i}{\partial s_i} \right) + b_2 \left(\frac{\partial g^j}{\partial s_i} \right) \right] &= b_2 \lambda_a t_i, \\ \frac{\partial f^i}{\partial t_i} &= 2b_1 p_i \left(\frac{2b_1 + b_2(\lambda_a s_i - \alpha)}{(4b_1^2 - b_2^2)} \right). \end{aligned}$$

(ii) The reaction functions of both firms with respect to the extent of security information sharing are upward sloping, i.e., $\frac{\partial s_i}{\partial s_j} > 0$, and $\frac{\partial t_i}{\partial s_j} > 0$. As well, under Assumption A1, the reaction functions of both firms with respect to the extent of security investment are also upward sloping, i.e. $\frac{\partial s_i}{\partial t_j} > 0$, $\frac{\partial t_i}{\partial t_j} > 0$.

A direct interpretation of these results is provided in the following Proposition.

Proposition 2 (i) A higher level of security information sharing by one firm leads to a higher level of information sharing and security investment by its competitor. As well, if $\alpha \leq \bar{\alpha}$,

(ii) A higher level of security technology investment by one firm leads to a higher level of information sharing and security investment by its competitor.

(iii) Security technology investment and security information sharing act as strategic complements in this case .

Our analysis reveals that the reaction functions are upward sloping; that is, an increase in security technology investment by firm i induces a higher level of information sharing by firm j and vice-versa. The two inputs act as *strategic complements*. This is evident from the fact that $\frac{\partial^2 \Pi_i}{\partial s_i \partial t_j} > 0$, i.e., the increase in profits with increased information sharing for firm i is higher for higher levels of technology investment by firm j and vice-versa. Further, $\frac{\partial^2 \Pi_i}{\partial s_i \partial s_j} > 0$, i.e., the increase in profits with increased information sharing for firm i is higher for higher levels of information sharing by firm j and vice-versa. Hence, as we observed in Lemma 1, firm i responds to less aggressive play by firm j by being less aggressive itself. The same intuition applies to the change in a firm's profits with a change in security technology investment by the other firm, where we find that $\frac{\partial^2 \Pi_i}{\partial t_i \partial t_j} > 0$, when α is sufficiently small.

Note that the upper bound on α that is stated in Proposition 2 is stronger than necessary. To guarantee that the slopes $\frac{\partial s_i}{\partial t_j}$ and $\frac{\partial t_i}{\partial t_j}$ are positive, the parameter α cannot be too large, but a weaker condition than the one stated in the Proposition is sufficient (a higher upper bound on α).

Contrary to our results, when GLL use the “restricted cost” function, $f^i(t_i, y_j) = f(t_i - y_j)$, they find that when firms share information, each firm has reduced incentives to invest in information security. The main reason for the different result is the existence of the demand enhancing effects of information security sharing and technology investments in our model.¹⁹

Proposition 3 (i) *A lower level of firm loyalty leads to lower levels of security information sharing and security technology investment, i.e., $\frac{\partial s_i}{\partial b_1} < 0$, $\frac{\partial t_i}{\partial b_1} < 0$. When $\alpha \leq \bar{\alpha}$, the extent of information sharing and amount of security technology investment by both firms increase when the degree of product substitutability increases, i.e., $\frac{\partial s_i}{\partial b_2} > 0$, $\frac{\partial t_i}{\partial b_2} > 0$.*

We highlight that a steeper demand schedule b_1 , lowers a firm’s propensity to invest in security technology and share security information. A steeper slope implies that each firm sells fewer units of the product for a given level of the equilibrium prices.²⁰ Smaller quantities imply, in turn, that the marginal return to any kind of technology investment is more limited. As a result, the firms have reduced incentives to invest in enhanced security technology. Further, the strategic complementarity between technology investment and information sharing implies also that the extent of sharing declines when demand schedules are steeper.

Quite interestingly, to the extent that product substitutability is indicative of the degree of competition in an industry, we find that a higher level of intra-industry competitiveness may lead to higher levels of security information sharing and increased investment in security technologies by both firms, when α is sufficiently small. Firms generally respond to increased competition with aggressive price cuts. In order to alleviate such aggressive price

¹⁹Using an unrestricted case, GLL also show that information sharing can lead to an increase in sharing and in the achieved level of information security.

²⁰Since an increase in b_1 implies that consumers are more price sensitive, it leads to a lower level of demand at a given price.

competition, firms have greater incentives to invest in mechanisms that alleviate price competition.²¹ Since increases in s and t may help in mitigating price competition, both firms may decide to raise the extent of information sharing and investments when the degree of substitutability between the firms' products increases.

We would like to point out that the intuition for our comparative statics results with respect to parameters b_1 and b_2 follows from the existence of two effects: *a direct effect* and *a strategic effect*. This is evident when optimizing the objective function in Stage 1 with respect to the decision variables s_i and t_i . Differentiating w.r.t s_i and t_i separately, yields the following equations.

$$\frac{d\Pi_i}{ds_i} = \frac{\partial\Pi_i}{\partial s_i} + \frac{\partial\Pi_i}{\partial p_j} \frac{\partial p_j}{\partial s_i} + \frac{\partial\Pi_i}{\partial p_i} \frac{\partial p_i}{\partial s_i}. \quad (7)$$

$$\frac{d\Pi_i}{dt_i} = \frac{\partial\Pi_i}{\partial t_i} + \frac{\partial\Pi_i}{\partial p_j} \frac{\partial p_j}{\partial t_i} + \frac{\partial\Pi_i}{\partial p_i} \frac{\partial p_i}{\partial t_i}. \quad (8)$$

Since the prices selected in the second stage solve the condition $\frac{\partial\Pi_i}{\partial p_i} = 0$, in equilibrium the third term in both equation (7) and equation (8) is equal to 0. The first terms in equations (7) and (8) measure the *direct effect* of increased information sharing, and the second terms in the equations measure the *strategic effect*. The degree of substitutability, b_2 , affects primarily the magnitude of the strategic effect and the degree of disloyalty, b_1 , affects primarily the magnitude of the direct effect. Note that the sign of the strategic effect is positive since from Proposition 1, the competitor raises prices when the firm shares more security information or increases security technology investment ($\frac{\partial p_j}{\partial s_i} > 0$ and $\frac{\partial p_j}{\partial t_i} > 0$).

When b_2 increases, the importance of alleviating price competition becomes specially pronounced, and as a result, firms are willing to share more information and invest more in security technology. In contrast, when b_1 increases the magnitude of the direct effect declines since each producer sells smaller volumes as a result of the increase in disloyalty of

²¹For instance, in the airline industry which has been characterized by stiff price competition, firms have developed Frequent Flyer Programs, as a mechanism to reduce cut-throat pricing.

consumers. With smaller volumes, firms have lower incentives to make any kind of investment, including in improving information security. Since security technology and information sharing are complementary, they also cut back on their extent of sharing. In general, in all the comparative statics the two effects mentioned above are present. Changes that reduce size (quantity) reduce the direct effect and therefore, the incentives to invest in technology and share security information. On the other hand, changes that intensify price competition increase the strategic effect and, therefore, the incentives to invest and share.

Proposition 4 *(i) Security information sharing and security technology investment levels increase with firm size. (ii) A lower level of demand spillover and cost spillover discourages security information sharing and technology investments, i.e., $\frac{\partial s_i}{\partial \lambda_d} > 0$, $\frac{\partial s_i}{\partial \lambda_c} > 0$, $\frac{\partial t_i}{\partial \lambda_d} > 0$, $\frac{\partial t_i}{\partial \lambda_c} > 0$. (iii) A bigger value of α discourages security information sharing and technology investments, i.e., $\frac{\partial s_i}{\partial \alpha} < 0$, and $\frac{\partial t_i}{\partial \alpha} < 0$.*

Part (i) of Proposition 4 suggests that investing in security information is more valuable to larger firms, since the marginal return to investment is directly related to the volume of sales of the firms. This conclusion is consistent with the well known result that a monopolist benefits more from cost-reducing innovations than a firm competing in a duopoly, given that it can extract a higher proportion of the surplus from the market.²² Since information sharing and technology investment act as strategic complements, this increased security investment also leads to higher security information sharing by the larger firm.

The result stated in part (ii) of Proposition 4 implies that higher “demand-side spillovers” promote higher levels of information sharing and technology investment. Increased spillovers shift the demand curve outwards, which enable firms to increase their prices and, as a result, their profits. Similarly, increased “cost spillovers” imply that the marginal cost of investment declines, thus providing greater incentives for the firm to intensify security investments and information sharing. Note that the latter result is implied by our assumption that the cost

²²Basically, the extent of incentives to invest in technology and share information, is a function of the degree of concentration of firms in the market. As the number of firms in the industry decreases, the marginal benefit from the technology investment and information sharing increases.

of investing in security information is independent of the firm's volume of sales. In Section 4, we demonstrate that "cost spillovers" have an opposite effect to that described in the above Proposition when the cost of investment is volume-dependent. This opposing effect was also derived in GLL.

Part (iii) of Proposition 4 evaluates the parameter α , which measures the adverse implications of the competitor's security investment on the demand intercept of a given firm. According to this part, bigger values of α discourage technology investments and information sharing. This result is quite intuitive, as bigger values of α imply lower volumes of sales and, as explained before, reduced incentives to invest.

2.2 Social Welfare

We now consider the case that the ISA dons the role of a federally funded social planner. From the demand expressions, one can derive the inverse demand functions in terms of prices such that $p_i = F_i(q_i, q_j)$. Let $q_1 = q_2 = q^*$ denote the equilibrium quantity determined by the market. Focusing on a symmetric environment, where the social planner sets $t_1 = t_2 = t$, $s_1 = s_2 = s$ and $F_1(q, q) = F_2(q, q) = F(q, q)$, social welfare can be written as follows :

$$SW = 2 \int_0^{q^*} F(q, q) dq - 2f^i(t, \lambda_c ts) = 2 \int_0^{q^*} \frac{a + B - q}{b_1 - b_2} dq - 2f^i(t, \lambda_c ts) \quad (9)$$

$$\text{where} \quad B = t(1 - \alpha) + \lambda_a ts - g^i(s, s). \quad (10)$$

In the Appendix, we show that the social welfare maximizing level of information sharing is higher than the solution to $\frac{\partial B}{\partial s} = 0$. This last condition implies that the direct net marginal benefit of information sharing on each firm's demand is equal to zero. Using equation (10),

$$\frac{\partial B}{\partial s} = \lambda_a t - \left(\frac{\partial g^i}{\partial s_i} + \frac{\partial g^i}{\partial s_j} \right) = 0. \quad (11)$$

When each firm maximizes its own profits under a Nash equilibrium, it chooses the extent of information sharing to satisfy $\frac{\partial p_i}{\partial s_i} = 0$. Hence the optimal level of information chosen at the market equilibrium, s^{NE*} satisfies the following condition :

$$\lambda_a t - \left(\frac{2b_1}{b_2} \frac{\partial g^i}{\partial s_i} + \frac{\partial g^i}{\partial s_j} \right) = 0. \quad (12)$$

Since $\frac{2b_1}{b_2} > 1$, it follows from comparing equation (12) with (11), that for a fixed level of security technology investment, the socially optimal level of information shared is higher than that chosen under the Bertrand Nash market equilibrium where firms are engaged in individual profit maximization.

Next, we consider the case where the ISA coordinates the choices of its members, in terms of their security technology investments and extent of information sharing, in order to maximize joint industry profits. In spite of this coordination on the choice of s and t , we assume that the ISA is prohibited from facilitating price coordination among its members. Prices are still given, therefore, by equation (21) (in the Appendix), which at the symmetric equilibrium reduces to

$$p^* = \frac{a + B}{2b_1 - b_2}.$$

Since $q^* = b_1 p^*$, joint industry profits can be expressed as follows :

$$\Pi^{JP} = \Pi_1 + \Pi_2 = \frac{2 b_1 (a + B)^2}{(2b_1 - b_2)^2} - 2f^i(t, \lambda_c t s).$$

The ISA chooses s and t to maximize the above payoff function. The optimization with respect to s and t yields the conditions, respectively.

$$\frac{\partial \Pi^{JP}}{\partial s} = \frac{4b_1 (a + B)}{(2b_1 - b_2)^2} \frac{\partial B}{\partial s} - 2\lambda_c t \frac{\partial f^i}{\partial y_j} = 0. \quad (13)$$

$$\frac{\partial \Pi^{JP}}{\partial t} = \frac{4b_1 (a + B)}{(2b_1 - b_2)^2} \frac{\partial B}{\partial t} - 2\left[\frac{\partial f^i}{\partial t_i} + \lambda_c s \frac{\partial f^i}{\partial y_j}\right] = 0. \quad (14)$$

A comparison of equations (13) and (14) with (27) and (28) (from the Appendix) when $\alpha \leq \bar{\alpha}$ implies that maximizing social welfare yields higher levels of sharing and security technology investment than that chosen under joint profit maximization. A similar comparison of equations (13) and (14) with (12) and (29) (in the Appendix), yields that joint profit maximization yields higher levels of sharing and security investment than that obtained at the market equilibrium. In Proposition 5, we summarize the comparison of the extent of information sharing and technology investment under the three regimes discussed above : welfare maximization, joint profit maximization, and individual profit maximization.

Proposition 5 (i) *Social welfare at the symmetric Bertrand equilibrium is higher with security information sharing than with no sharing.* (ii) *When $\alpha \leq \bar{\alpha}$, the level of security information sharing and security technology investment that are socially optimal are higher than those selected by an ISA whose objective is to maximize joint industry profits. Moreover, a joint profit maximizing ISA chooses higher levels of information sharing and technology investment than those selected at the market equilibrium, when firms are engaged in individual profit maximization.*

The comparison presented in Proposition 5 can be explained by recalling the different objectives of the social planner, the joint profit maximizing ISA, and the individual firms. While the ISA's objective is to maximize total industry profits, the social planner aims to maximize the sum of the consumer and producer surplus. Hence, the joint profit maximizing ISA implements lower levels of technology investment and security information sharing than the social planner, since it does not incorporate the added benefit to consumers from enhanced technology investments. The reason the joint profit maximizing ISA wishes to implement higher levels of information sharing and security technology investment than firms that choose these decision variables independently, stems from the fact that individual firms do not fully internalize the positive externality that the investment confers on their competitors, when $\alpha \leq \bar{\alpha}$. Hence, this decreases the marginal return from information sharing and technology investment.

The result reported in Proposition 5 implies that the government should encourage industry participants to cooperate in setting their security investments and information sharing levels. Even if their coordination does not result in socially optimal levels of investment and sharing, it still yields an improvement over the outcome attained in the absence of coordination. This conclusion is valid, however, only if members of the ISA do not use those coordination activities as a vehicle to collude on prices. If formation of the joint profit maximizing ISA facilitates such collusion, the members may raise prices above the Bertrand-Nash level and consequently, reduce social welfare. Whereas prices at the Bertrand-Nash equilib-

rium are equal to $p^{NE} = \frac{a+B}{2b_1-b_2}$, price under collusion is the monopoly price $p^{JP} = \frac{a+B}{2(b_1-b_2)}$. For a fixed level of security technology investment, the higher prices selected under collusion result in reduced quantities demanded by consumers, since $q^{JP} = \frac{a+B}{2} < \frac{b_1(a+B)}{2b_1-b_2} = q^{NE}$. Given that quantities at the Bertrand-Nash equilibrium q^{NE*} fall short of the socially optimal level of production q^{SW*} , the further decline of quantities due to collusion in pricing reduces social welfare. This points out the need for legislation which would allow an ISA to choose levels of security information sharing but prevent members from colluding in prices.

Our result that information sharing is social welfare enhancing is also consistent with the findings of GLL (2003) who posit that at the Nash equilibrium, a small increase in expenditures on information security by either firm would increase social welfare. They also point out that the socially optimal expenditure levels for each firm is greater than the Nash equilibrium levels. However they highlight that this may not hold true for both firms at the same time, if there is asymmetry among firms in terms of IT security productivity.

3 Sequential Entry

Analytical modelers have recognized that the qualitative insights regarding market equilibria often depend on the sequence in which firms in an industry choose their strategies. While the simultaneous mode of conduct is more common in fragmented industries, there are numerous examples where one firm acts as a leader and others act as followers in a given industry. Firms may understandably be reluctant to share sensitive proprietary information on security practices, intrusions and actual crimes with either government agencies or competitors. To many firms, information sharing is a risky proposition with less than clear benefits. Specifically, concerns have been raised that a firm's information could be subject to the Freedom of Information Act (FOIA), or face potential liability concerns for information shared in good faith (Dacey 2003b). These actions could potentially jeopardize a firm's market share or customer base. This may be especially true when some firms are more likely to be pioneering in their approach to disclosing critical information while others adopt a

“wait and watch policy.”²³ It may be interesting, therefore, to compare the amount of security information sharing and technology investment when firms join an ISA in a sequential manner, with the case when they make their choices simultaneously.

Hence, we consider a scenario where an incumbent firm has already committed to sharing information and investing in technology, anticipating the entry and similar sharing behavior of another firm. In stage 1, the incumbent chooses (s_i, t_i) , and in stage 2, the entrant chooses (s_j, t_j) . In stage 3, both firms choose prices (p_i, p_j) simultaneously. With sequential choices, the first-order conditions for firm i (incumbent) are as follows.

$$G_i = \frac{d\Pi_i}{ds_i} = 2b_1p_i \frac{\partial p_i}{\partial s_i} + 2b_1p_i \frac{\partial p_i}{\partial s_j} \frac{\partial s_j}{\partial s_i} + 2b_1p_i \frac{\partial p_i}{\partial t_j} \frac{\partial t_j}{\partial s_i} = 0 \quad (15)$$

$$H_i = \frac{d\Pi_i}{dt_i} = 2b_1p_i \frac{\partial p_i}{\partial t_i} + 2b_1p_i \frac{\partial p_i}{\partial t_j} \frac{\partial t_j}{\partial t_i} + 2b_1p_i \frac{\partial p_i}{\partial s_j} \frac{\partial s_j}{\partial t_i} - \frac{\partial f^i}{\partial t_i} = 0. \quad (16)$$

Note, however, that the FOCs for the follower will be similar to those in the simultaneous mode, given by equations (5) and (6).

Proposition 6 *The optimal amount of shared security information and security technology investment by firm i (incumbent) will be higher in the sequential mode than in the simultaneous mode, provided that $\alpha \leq \bar{\alpha}$.*

Comparing first order conditions (FOCs) given by equations (15) and (16) with (5) and (6), implies that with sequential entry, each FOC of the leader includes an additional positive term that reflects the “Stackelberg effect.” This effect occurs because the leader incorporates the implication of its own investment (t_i) and sharing (s_i) on the choice of the levels of investment (t_j) and sharing (s_j) made subsequently by the follower. The leader knows, in particular, that such a precommitment to increase the security technology investment or shared security information will induce the entrant to do the same.²⁴ Since increased information sharing and technology investment leads to softening of price competition, both

²³Starting with October 2000, there were only 277 members who had joined InfraGard. By early January 2001, 518 entities had joined. As of February 2003, InfraGard members totaled over 6,700 (Dacey 2003a).

²⁴By choosing a higher level of (s_i, t_i) , the leader moves in a direction that is favorable for both firms and thus convinces the entrant to follow suit. This in turn, results in improved opportunities for tacit collusion.

firms' profits will be strictly higher in the sequential mode than in the simultaneous mode game. Proposition 6 suggests that security information sharing and security technology investment are indeed higher in the former than in the latter mode, leading to higher profits due to further alleviation of price competition.²⁵

4 Impact of Volume Related Costs

Many firms believe that increased efficiency may be attained by outsourcing the information security function. Hence, some firms have outsourced their security and network management to an external entity like a managed security services provider (MSSP). This entity engages in modulation of security resources and services, depending on control/variability.²⁶ During the course of outsourcing, an MSSP often provides different levels of quality of security service(QoS) based on the size of the firm. Given that the payment to the MSSP may depend upon the firm size, it would be appropriate to modify our model by including some additional technology costs which are affected by the volume of sales. Even if the firm manages its own security, as demand and the corresponding IT infrastructure grows, so would costs related to installation of additional servers, QoS license fees, Dynamic Security Service agreements, increasing utilization of associated security weapons like Firewalls, Intrusion Detection Systems (IDS), Virtual Private Networks (VPNs), Content filters, Access control systems, etc. In this section, we analyze the impact of sales-volume related costs of technology on firms' optimal sharing and investment strategies.

Having considered cost spillovers on fixed costs, we now consider only spillovers on security technology costs which are influenced by the volume of sales. We model the new marginal cost function as $(c - \hat{\lambda}t_j s_j)\delta(t_i)$ and assume that $\delta' > 0, \delta'' > 0$. The parameter $\hat{\lambda}$ is

²⁵It is also possible to consider the scenario in which technology investments (t_i, t_j) are chosen first and simultaneously by firms, followed by information sharing levels in the penultimate stage (s_i, s_j) , and prices (p_i, p_j) in the last stage. Even in this scenario, higher levels of technology investment and information sharing arise in equilibrium, compared to the simultaneous mode game considered in the previous section. Proof of this is available from the authors upon request.

²⁶Examples of variant security include the length of encryption keys, assurance level of remote execution environment, intensity level of boundary controllers like IDS, firewall etc.

the “volume related cost-side” spillover from information sharing. In this new environment, the first stage profit equation in reduced form is

$$\Pi_i = b_1 \left((p_i - (c - \hat{\lambda} t_j s_j) \delta(t_i))^2 - f(t_i) \right),$$

where, for simplicity, we assume the non existence of fixed cost spillovers (i.e. $\lambda_c = 0$). Designating the term $(c - \hat{\lambda} t_j s_j) \delta(t_i) = F_i$, the first order conditions can now be written as :

$$G_i = \frac{d\Pi}{ds_i} = 2b_1(p_i - F_i) \frac{\partial p_i}{\partial s_i} = 0. \quad (17)$$

$$H_i = \frac{d\Pi}{dt_i} = 2b_1(p_i - F_i) \left(\frac{\partial p_i}{\partial t_i} - \frac{\partial F_i}{\partial t_i} \right) - f'(t_i) = 0. \quad (18)$$

From conditions (17) and (18), we can assess how cost side spillovers impact firms’ incentives to share information and invest in technology. We formally show the following :

Proposition 7 *When the costs of security technology investment are affected by the volume of sales, and there are “volume related cost side spillovers” as captured by the parameter $\hat{\lambda}$, (i) an increase in $\hat{\lambda}$ has ambiguous implications on the propensity to share security information or invest in security technology for both firms.*

(ii) Volume related spillovers reduce incentives to share information in comparison to an environment, where no such spillovers exist.

Changes in the spillover parameter $\hat{\lambda}$ introduce two countervailing effects. An increase in $\hat{\lambda}$ makes firm i 's competitor more efficient, by reducing its unit cost $c - \hat{\lambda} t_i s_i$. This enables j to price more aggressively. If firm i increases its level of information shared, it further increases the cost efficiency of the competitor, which acts to the disadvantage of the firm. Since the improved cost efficiency precipitates further price competition, both firms respond strategically by reducing their levels of information sharing. On the other hand, an increase in $\hat{\lambda}$ increases the profit margin of each firm, thus providing greater incentives for increased investment in technology and information sharing. In the Appendix, we demonstrate that the relative size of the above mentioned effects depends upon the ratio of the two parameters

measuring demand and volume related cost spillovers, $(\frac{\lambda_d}{\lambda})$. The smaller this ratio, the bigger the former effect, implying that increased volume related cost spillovers reduce the incentives to share information.

It may also be interesting to investigate what happens to the slope of the information sharing reaction functions. We demonstrate that the information sharing reaction function, $\frac{\partial s_i}{\partial s_j}$, is not necessarily increasing, unlike in the case when there are no volume related costs of investing in security technology. In particular, the sign of the slope of this reaction function is determined by the size of the parameter $\hat{\lambda}$. For small values of $\hat{\lambda}$, $\frac{\partial s_i}{\partial s_j} > 0$, and for large, $\frac{\partial s_i}{\partial s_j} < 0$. Thus, only if volume related cost spillovers are sufficiently small, information sharing by one firm induces the other firm to share more information. While a higher level of information sharing fosters greater opportunities for tacit collusion, as derived in earlier sections, it also leads to a more efficient competitor who faces lower variable costs. Such a competitor tends to price more aggressively. When the value of $\hat{\lambda}$ is sufficiently big, the latter effect is significant, thus reversing the result we have derived in the absence of volume related cost spillovers.

Volume related spillovers costs yield, therefore, predictions that are more consistent with the free riding behavior described in GLL or in the R&D literature (d'Aspremont and Jacquemin 1988, Kamien, Muller and Zhang 1992).²⁷

5 Implications, Conclusion and Extensions

The U.S. federal government has encouraged the formation of Information Sharing & Analysis Centers (ISACs), with the goal of helping protect critical infrastructure assets that are largely owned and operated by the private sector. This has been witnessed in industries such as banking & finance, IT, chemicals, oil & gas, electricity, etc. The underlying assumption is that such centrally coordinated information sharing organizations would facilitate the align-

²⁷This result also corresponds well with GLL who point out that whether or not information sharing results in an increased level of security depends on the nature of the probability security breach function. Basically what drives their result is the relative size of the firm's marginal benefit from an additional dollar of information security expenditure, at different levels of security investment.

ment of goals for both the private sector and the federal government, which in turn would improve the security of cyber-infrastructure assets. However, all sectors do not have a fully established ISAC, and in those sectors that do, there is mixed participation. Specifically, five recently reviewed ISACs showed different levels of progress in implementing the PDD 63 suggested activities.²⁸ Hence, the government felt it important to identify economic incentives to encourage the desired information sharing behavior in IT security (Dacey 2003a).

We develop a model to investigate the benefits to firms from joining such security information sharing alliances. Our results point out that there are, indeed, some strong economic incentives for firms to indulge in such sharing of security information. Increase in security information sharing yields two benefits for the firms: a “direct effect” which increases demand and a “strategic effect” which alleviates price competition. These incentives become stronger with increases in the firm size and the degree of competition. Since such alliances can give rise to spillover effects, we investigate their impact on sharing and security investment levels. Importantly, we point out that the nature of the security technology cost function plays a pivotal role in determining whether spillovers are beneficial or detrimental to firms’ incentives to join an ISA. Another implication of our model is that firms will benefit from joining an ISA sequentially rather than simultaneously, since such sequentiality positively influences the levels of information sharing and technology investment.

We find that an increase in security information sharing and security technology investment levels lead to higher social welfare, compared to the no sharing regime. However, the equilibrium levels vary depending on whether an ISA enacts the role of a social planner or a joint profit maximizer. The levels of security information sharing and technology investment obtained under a market equilibrium fall short of those that maximize social welfare. Even when the members of an ISA coordinate their information sharing and technology investment decisions in order to maximize joint industry profits, the extent of sharing and investment falls short of socially desirable levels. Joint profit maximization yields, however,

²⁸These were the IT, Telecommunications, Energy, Water and Electricity ISACs.

higher levels of sharing than those obtained at the market (Bertrand Nash) equilibrium, implying that coordination among firms on technology security should actually be encouraged by the federal government.²⁹ Even if their coordination does not result in socially optimal levels of technology investment and information sharing, it still yields an improvement over the outcome attained in the absence of coordination.

Our model shows that when firms face volume related costs, increased spillover effects do not necessarily encourage firms to share security information. In our analysis, we have only considered symmetric cost side spillovers, implying that both firms are equally efficient in utilizing the shared security information in reducing their marginal costs of technology investment. In future research, we plan to extend the model to allow for asymmetries among firms in utilizing the cost side spillover benefit. Preliminary investigation indicates that if firms differ in their intrinsic ability to utilize the shared information, the more efficient firm may have stronger incentives to under-invest in security technology and have lower incentives to share information, compared to the less efficient firm. The total effect of a change in the spillover parameter is not driven by the direct effect of this change alone, but also by the competitor's reaction to it. This opens up the possibility of indirect free riding behavior by the more efficient firm. GLL also point out such a possibility in their model.

ISACs do not seem to have well-designed incentives to prevent firms from free-riding. Additionally, firms who join such alliances are often concerned about providing competitive advantage to other member firms. Thus, there is a possibility that even after entering an alliance, firms might renege on sharing security breach information with other member firms. To mitigate such concerns, the Chemical Industry Cyber-Security Information Sharing Network has put in place standards for authentication and verification of the security information being shared.

While PDD 63 encouraged the creation of ISACs, it left the actual design and function of the ISACs to be determined by the private sector in consultation with the federal government

²⁹ISAs should not be allowed to restrain trade by restricting output, coordinating prices, or otherwise inhibiting competition, on which antitrust laws generally focus.

(Dacey 2003a). A significant implication of our model is that rigorous empirical studies of the structure and activities of such information sharing organizations are needed. These studies would not only determine the actual levels of information sharing taking place among members of ISACs, but could provide deep insights into the appropriate incentives that may be required to facilitate such sharing, without causing excessive price increases.³⁰ These incentives may include various public policy tools related to tax benefits, subsidies, or specific legislation protecting firms from anti-trust actions. In addition, empirical studies could address the role of government intervention in the form of optimal incentives or subsidies to prevent firms from renegeing on their information sharing commitments.

Although markets differ in a number of ways, we consider only a limited number of market characteristics in our research. For instance, in our social welfare analysis, we focus on only one industry. In reality, a security breach in a critical infrastructure industry, such as banking, may adversely affect producers and consumers in other industries. Ideally, a social welfare function should recognize such cross-industry spillover effects. Another limitation of our model is that we implicitly assume that whatever security information a firm is willing to share, it shares it truthfully. However, in the absence of additional incentives, truth telling may not be an equilibrium outcome as has been shown by Ziv (1993) in the context of trade associations.³¹ Despite these limitations, we believe that our model addresses an important issue, and hope that the proposed approach may be used as a starting point for additional research in this area.

6 Appendix A

Derivation of Benefit Function

Assume that the utility of a representative consumer when consuming q_1 and q_2 units of the two products is

$$U(q_1, q_2) = (r_1q_1 + r_2q_2) - \frac{d_1q_1^2}{2} - \frac{d_2q_2^2}{2} - zq_1q_2 + (Y - p_1q_1 - p_2q_2).$$

³⁰Dacey (2003b) outlines some actual levels of information sharing and reporting (to NIPC) going on in these ISACs.

³¹We thank an anonymous referee for pointing this out.

where $d_j > z$ and the last bracketed term is the consumer's utility from the consumption of other products. Then,

$$\frac{\partial U}{\partial q_j} = r_j - d_j q_j - z q_i - p_j = 0 \quad i, j = 1, 2 \quad i \neq j. \quad (19)$$

Hence, the marginal utility from consuming product j increases with r_j and declines with the quantity that the consumer buys of product j as well as the quantity he buys of the competing product i . The parameter r_j reflects the consumer's appreciation of j 's product, which is inversely related to his expectations concerning security breaches that firm j might experience.

From (19) we get the following two equations

$$\begin{aligned} q_1 &= \frac{(d_2 r_1 - z r_2)}{(d_1 d_2 - z^2)} - \frac{d_2 p_1}{(d_1 d_2 - z^2)} + \frac{z p_1}{(d_1 d_2 - z^2)}, \\ q_2 &= \frac{(d_1 r_2 - z r_1)}{(d_1 d_2 - z^2)} - \frac{d_1 p_2}{(d_1 d_2 - z^2)} + \frac{z p_2}{(d_1 d_2 - z^2)}. \end{aligned} \quad (20)$$

Define

$$a_i + B_i = \frac{d_j r_i - z r_j}{d_1 d_2 - z^2} \quad b_1 = \frac{d_j}{d_1 d_2 - t^2} \quad b_2 = \frac{z}{d_1 d_2 - t^2}.$$

Hence, from the definition of B_i it follows that

$$g^i(s_i, s_j) = a_i + t_i - \alpha t_j + \lambda_d s_j t_j - \frac{d_j r_i - z r_j}{d_1 d_2 - z^2}.$$

For simplicity, assume that the consumer's appreciation of product i , as measured by r_i , depends on s_i but is independent of the value of s_j . Hence, $\frac{\partial r_i}{\partial s_i} < 0$ but $\frac{\partial r_i}{\partial s_j} = 0$. As well, assume that this appreciation declined at an increasing pace when s_i increases; thus $\frac{\partial^2 r_i}{\partial s_i^2} < 0$. Finally, assume that the slope of the appreciation parameter when $s_i = 0$ vanishes. As a result,

$$\frac{\partial g^i}{\partial s_i} = \frac{-d_j \frac{\partial r_i}{\partial s_i}}{d_1 d_2 - z^2} > 0, \quad \frac{\partial g^i}{\partial s_j} = \lambda_d t_j + \frac{z \frac{\partial r_j}{\partial s_j}}{d_1 d_2 - z^2}.$$

Hence, $\frac{\partial g^i}{\partial s_j} < 0$ if $\lambda_d t_j < -\frac{z \frac{\partial r_j}{\partial s_j}}{d_1 d_2 - z^2}$. As well, $|\frac{\partial g^i}{\partial s_i}| > |\frac{\partial g^i}{\partial s_j}|$ by our assumption that $d_j > z$.

$$\frac{\partial^2 g^i}{\partial s_i^2} = \frac{-d_j \frac{\partial^2 r_i}{\partial s_i^2}}{d_1 d_2 - z^2} > 0, \quad \frac{\partial^2 g^i}{\partial s_i \partial s_j} = 0, \quad \frac{\partial^2 g^i}{\partial s_j^2} = \frac{z \frac{\partial^2 r_j}{\partial s_j^2}}{d_1 d_2 - z^2} < 0.$$

Since $z < d_j$, $|\frac{\partial^2 g^i}{\partial s_i^2}| > |\frac{\partial^2 g^i}{\partial s_j^2}|$. The above specification yields all the restrictions we have imposed on the "leakage costs" function $g^i(s_i, s_j)$. ■

Proof of Proposition 1

From the profit function of firm i , we first derive the reduced form version of firm i 's profit function given by equation (4). From equations (3) and (1), the profit function of firm i is:

$$\Pi_i = p_i q_i - f^i(t_i, y_j) = p_i (a_i - b_1 p_i + b_2 p_j + B_i) - f^i(t_i, y_j),$$

implying that

$$\frac{d\Pi_i}{dp_i} = a_i - 2b_1 p_i + b_2 p_j + B_i.$$

The optimal price is then $p_i = \frac{a_i - b_1 p_i + b_2 p_j + B_i}{b_1}$. This then implies that $q_i = b_1 p_i$. Hence,

$$\Pi = q_i p_i - f^i(t_i, y_j) = b_1 p_i^2 - f^i(t_i, y_j).$$

From equation (4), the first order condition for the second stage decision variable, that is, the price leads to the following reaction function

$$p_i(p_j) = \frac{a_i + b_2 p_j + B_i}{2b_1}.$$

Solving these two equations simultaneously we get the following optimal prices

$$p_i = \frac{(2b_1 a_i + b_2 a_j) + (2b_1 B_i + b_2 B_j)}{4b_1^2 - b_2^2}. \quad (21)$$

From equation (21), we then have

$$\frac{\partial p_i}{\partial t_i} = \frac{2b_1 + b_2(\lambda_d s_i - \alpha)}{(4b_1^2 - b_2^2)} > 0, \quad i, j = 1, 2, i \neq j.$$

The above inequality holds since $\alpha < 1$ and $b_1 > b_2$. From (21), we also have

$$\frac{\partial p_i}{\partial t_j} = \frac{(2b_1(\lambda_d s_j - \alpha) + b_2)}{(4b_1^2 - b_2^2)}.$$

Under Assumption A1, the above is positive.

Differentiating further the optimal price w.r.t s_i yields:

$$\frac{\partial p_i}{\partial s_i} = \frac{2b_1(-\frac{\partial g^i}{\partial s_i}) + b_2(-\frac{\partial g^j}{\partial s_i}) + b_2 \lambda_d t_i}{(4b_1^2 - b_2^2)}. \quad (22)$$

Evaluating the above derivative at $s_i = 0$ implies that $|\frac{\partial p_i}{\partial s_i}|_{s_i=0} > 0$, by our assumption concerning the function $g(\cdot)$. Evaluating the above derivative at $s_i = s_j = 1$, implies that $|\frac{\partial p_i}{\partial s_i}|_{s_i=s_j=1} < 0$, by the condition stated in the Proposition. As well, since $\frac{\partial^2 g_i}{\partial s_i \partial s_j} \leq 0$, the derivative $\frac{\partial p_i}{\partial s_i}$ is strictly increasing in s_j . Hence, if $|\frac{\partial p_i}{\partial s_i}|_{s_i=s_j=1} < 0$, it follows that $|\frac{\partial p_i}{\partial s_i}|_{s_i=1} < 0$ for any value of $s_j < 1$, as well. By our assumption that $|\frac{\partial^2 g_i}{\partial s_i^2}| > |\frac{\partial^2 g_j}{\partial s_i^2}|$, it follows that $\frac{\partial p_i}{\partial s_i}$ is

a strictly decreasing function of s_i . Hence, there exists $s_i^c \in (0, 1)$, where $\frac{\partial p_i}{\partial s_i} = 0$, and the Proposition follows. ■

Proof of Lemma 1

The proof for the first part follows from equations (5), (6) and (22). The proof for the second part is embedded in the following proof of Proposition 2. ■

Proof of Proposition 2

(i) Since we do not get closed form solutions for the first stage decision variables, we adopt the implicit function approach to present our results and gain insights. We want to perform comparative statics of the firm i 's decision variables s_i and t_i w.r.t that of the second firm decision variables, say s_j . Upon total differentiation of equations (5) and (6), we get the following set of equations.

$$\frac{\partial^2 p_i}{\partial s_i^2} ds_i + \frac{\partial^2 p_i}{\partial s_i \partial t_i} dt_i + \frac{\partial^2 p_i}{\partial s_i \partial s_j} ds_j = 0, \quad (23)$$

$$\frac{\partial H_i}{\partial s_i} ds_i + \frac{\partial H_i}{\partial t_i} dt_i + \frac{\partial H_i}{\partial s_j} ds_j = 0 \quad i, j = 1, 2 \quad i \neq j. \quad (24)$$

The set of two simultaneous equations for each firm leads us to the following solution for the derivatives $\frac{ds_i}{ds_j}$ and $\frac{dt_i}{ds_j}$.

$$\begin{pmatrix} \frac{ds_i}{ds_j} \\ \frac{dt_i}{ds_j} \end{pmatrix} = -M^{-1} \begin{pmatrix} \frac{\partial^2 p_i}{\partial s_i \partial s_j} \\ \frac{\partial H_i}{\partial s_j} \end{pmatrix},$$

where $M = \begin{pmatrix} \frac{\partial^2 p_i}{\partial s_i^2} & \frac{\partial p_i}{\partial s_i \partial t_i} \\ \frac{\partial H_i}{\partial s_i} & \frac{\partial H_i}{\partial t_i} \end{pmatrix}$. Here,

$$\begin{aligned} \frac{\partial H_i}{\partial s_j} &= 2b_1 \frac{\partial p_i}{\partial t_i} \frac{\partial p_i}{\partial s_j} + 2b_1 p_i \frac{\partial^2 p_i}{\partial t_i \partial s_j} - \lambda_c t_j \frac{\partial^2 f^i}{\partial t_i \partial y_j}, \\ \frac{\partial H_i}{\partial s_i} &= 2b_1 \frac{\partial p_i}{\partial s_i} \frac{\partial p_i}{\partial t_i} + 2b_1 p_i \frac{\partial^2 p_i}{\partial t_i \partial s_i}, \\ \frac{\partial H_i}{\partial t_i} &= 2b_1 \left(\frac{\partial p_i}{\partial t_i} \right)^2 + 2b_1 p_i \frac{\partial^2 p_i}{\partial t_i^2} - \frac{\partial^2 f^i}{\partial t_i^2}. \end{aligned}$$

From the expression for the optimal prices given in the Proof of Proposition 1, we derive the following:

$$\begin{aligned} \frac{\partial^2 p_i}{\partial t_i \partial s_i} &= \frac{b_2 \lambda_d}{(4b_1^2 - b_2^2)} > 0, \\ \frac{\partial^2 p_i}{\partial s_i^2} &= - \left(\frac{2b_1 \frac{\partial^2 q^i}{\partial s_i^2} + b_2 \frac{\partial^2 q^j}{\partial s_i^2}}{4b_1^2 - b_2^2} \right) < 0. \end{aligned}$$

In order to satisfy the second-order conditions and ensure global concavity, the determinant of M must be positive, and $\frac{\partial H_i}{\partial t_i} < 0$. Further in equilibrium, $\frac{\partial p_i}{\partial s_i} = 0$, implying that $\frac{\partial H_i}{\partial s_i} > 0$ since $\frac{\partial^2 p_i}{\partial t_i \partial s_i} > 0$.

As well, we proceed to prove that the following expression is positive:

$$\frac{\partial p_i}{\partial s_j} = \frac{2b_1(\lambda_d t_j - \frac{\partial g^i}{\partial s_j}) + b_2(-\frac{\partial g^j}{\partial s_j})}{4b_1^2 - b_2^2}.$$

From the first order condition $\frac{\partial p_i}{\partial s_j} = 0$, we have that $-\frac{\partial g^j}{\partial s_j} = \frac{b_2}{2b_1} (\frac{\partial g^i}{\partial s_j} - \lambda_d t_j)$. Hence

$$\frac{\partial p_i}{\partial s_j} = \frac{2b_1(\lambda_d t_j - \frac{\partial g^i}{\partial s_j}) + \frac{b_2}{2b_1}(b_2 \frac{\partial g^i}{\partial s_j} - b_2 \lambda_d t_j)}{4b_1^2 - b_2^2} = \frac{\lambda_d t_j - \frac{\partial g^i}{\partial s_j}}{2b_1} > 0.$$

Next, from equation (21) we show that

$$\frac{\partial^2 p_i}{\partial t_i \partial s_j} = 0, \quad \text{and} \quad \frac{\partial^2 p_i}{\partial s_i \partial s_j} = \frac{-2b_1 \frac{\partial^2 g^i}{\partial s_i \partial s_j} - b_2 \frac{\partial^2 g^j}{\partial s_i \partial s_j}}{4b_1^2 - b_2^2} \geq 0,$$

where the last inequality follows since $\frac{\partial^2 g^i}{\partial s_i \partial s_j} \leq 0$. Hence, $\frac{\partial H_i}{\partial s_j} > 0$ since $\frac{\partial^2 f^i}{\partial t_i \partial y_j} \leq 0$. The above derivatives help us establish the comparative statics results with respect to s_j .

(ii), (iii) In a similar manner total differentiation of equations (5) and (6) with respect to t_j yields :

$$\begin{pmatrix} \frac{ds_i}{dt_j} \\ \frac{dt_i}{dt_j} \end{pmatrix} = -M^{-1} \begin{pmatrix} \frac{\partial^2 p_i}{\partial s_i \partial t_j} \\ \frac{\partial H_i}{\partial t_j} \end{pmatrix}.$$

It is easy to show that $\frac{\partial^2 p_i}{\partial s_i \partial t_j} = 0$, and

$$\frac{\partial H_i}{\partial t_j} = 2b_1 \frac{\partial p_i}{\partial t_j} \frac{\partial p_i}{\partial t_i} + 2b_1 p_i \frac{\partial^2 p_i}{\partial t_i \partial t_j} - \lambda_c s_j \frac{\partial^2 f^i}{\partial t_i \partial y_j}.$$

Since $\frac{\partial^2 p_i}{\partial t_i \partial t_j} = 0$ and $\frac{\partial^2 f^i}{\partial t_i \partial y_j} \leq 0$, a sufficient condition for $\frac{\partial H_i}{\partial t_j} > 0$ is that $\frac{\partial p_i}{\partial t_j} > 0$. Further, $\frac{\partial p_i}{\partial t_j} = \frac{(2b_1(\lambda_d s_j - \alpha) + b_2)}{4b_1^2 - b_2^2}$. Hence the above is non-negative as long as $\alpha \leq \lambda_d s_j + \frac{b_2}{2b_1}$. By requiring that $\alpha \leq \bar{\alpha}$, we guarantee that $\frac{\partial p_i}{\partial t_j} > 0$ for both firms. As a result, $\frac{\partial H_i}{\partial t_j}$ is positive for both firms, and reaction functions are upward sloping w.r.t. t_j (i.e., $\frac{\partial s_i}{\partial t_j} > 0$ and $\frac{\partial t_i}{\partial t_j} > 0$). Note that the condition $\alpha \leq \bar{\alpha}$ is stronger than necessary, since $\frac{\partial H_i}{\partial t_j}$ can be positive even when $\frac{\partial p_i}{\partial t_j} < 0$. ■

Proof of Proposition 3

(i) Similar to the Proof of Proposition 2, upon total differentiation of equations (5) and (6), we get the following set of equations:

$$\frac{\partial^2 p_i}{\partial s_i^2} ds_i + \frac{\partial^2 p_i}{\partial s_i \partial t_i} dt_i + \frac{\partial^2 p_i}{\partial s_i \partial b_1} db_1 = 0, \quad (25)$$

$$\frac{\partial H_i}{\partial s_i} ds_i + \frac{\partial H_i}{\partial t_i} dt_i + \frac{\partial H_i}{\partial b_1} db_1 = 0. \quad (26)$$

The set of two simultaneous equations for each firm yields:

$$\begin{pmatrix} \frac{ds_i}{db_1} \\ \frac{dt_i}{db_1} \end{pmatrix} = -M^{-1} \begin{pmatrix} \frac{\partial^2 p_i}{\partial s_i \partial b_1} \\ \frac{\partial H_i}{\partial b_1} \end{pmatrix}.$$

$$\frac{\partial H_i}{\partial b_1} = 2p_i \frac{\partial p_i}{\partial t_i} + 2b_1 \frac{\partial p_i}{\partial b_1} \frac{\partial p_i}{\partial t_i} + 2b_1 p_i \frac{\partial^2 p_i}{\partial b_1 \partial t_i}.$$

Now

$$\begin{aligned} \frac{\partial p_i}{\partial t_i} &= \frac{2b_1 + b_2(\lambda_d s_i - \alpha)}{4b_1^2 - b_2^2}, \\ \frac{\partial p_i}{\partial b_1} &= -\frac{2(4b_1 p_i - (a_i + B_i))}{4b_1^2 - b_2^2} < 0, \\ \frac{\partial^2 p_i}{\partial t_i \partial b_1} &= \frac{2(4b_1^2 - b_2^2) - 8b_1(2b_1 + b_2(\lambda_d s_i - \alpha))}{(4b_1^2 - b_2^2)^2} < 0. \end{aligned}$$

The above expressions imply that

$$\frac{\partial H_i}{\partial b_1} < 0.$$

In addition, $\frac{\partial^2 p_i}{\partial s_i \partial b_1} = -2\frac{\partial g^i}{\partial s_i} < 0$. As a result, the comparative statics with respect to b_1 are determined unambiguously. (i.e. $\frac{\partial s_i}{\partial b_1} < 0$, $\frac{\partial t_i}{\partial b_1} < 0$).

(ii) For the comparative statics with respect to b_2 , we need to establish the signs of $\frac{\partial H_i}{\partial b_2}$ and $\frac{\partial^2 p_i}{\partial s_i \partial b_2}$. Here,

$$\begin{aligned} \frac{\partial H_i}{\partial b_2} &= 2b_1 \frac{\partial p_i}{\partial b_2} \frac{\partial p_i}{\partial t_i} + 2b_1 p_i \frac{\partial^2 p_i}{\partial b_2 \partial t_i}. \quad \text{where,} \\ \frac{\partial p_i}{\partial b_2} &= \frac{a_j + B_j}{4b_1^2 - b_2^2} + \frac{2b_2 p_i}{4b_1^2 - b_2^2} > 0. \end{aligned}$$

Similarly, from (21), the expressions for the derivatives of the equilibrium prices evaluated at the symmetric equilibrium are given as follows :

$$\begin{aligned} \frac{\partial p_i}{\partial t_i} &= \frac{2b_1 + b_2(\lambda_d s_i - \alpha)}{4b_1^2 - b_2^2} > 0, \\ \frac{\partial^2 p_i}{\partial t_i \partial b_2} &= \frac{\lambda_d s_i - \alpha}{4b_1^2 - b_2^2} + \frac{(2b_2(2b_1 + b_2(\lambda_d s_i - \alpha)))}{(4b_1^2 - b_2^2)^2} = \frac{4b_1 b_2 + (4b_1^2 + b_2^2)(\lambda_d s_i - \alpha)}{(4b_1^2 - b_2^2)^2}. \end{aligned}$$

Under the assumption that $\alpha \leq \bar{\alpha}$, the above second derivative is positive. In addition,

$$\frac{\partial^2 p_i}{\partial s_i \partial b_2} = \frac{\lambda_d t_i - \frac{\partial g^j}{\partial s_i}}{4b_1^2 - b_2^2} + \frac{(-2b_1 \frac{\partial g^i}{\partial s_i} - b_2 \frac{\partial g^j}{\partial s_i} + b_2 \lambda_d t_i) 2b_2}{(4b_1^2 - b_2^2)^2} > 0,$$

because at the equilibrium, the second term vanishes from equation (22). The comparative statics with respect to b_2 are implied by the above derivatives. Note, once again, that the assumption $\alpha \leq \bar{\alpha}$ is stronger than necessary, since $\frac{\partial H_i}{\partial b_2}$ can be positive even when $\frac{\partial^2 p_i}{\partial t_i \partial b_2}$ is negative. ■

Proof of Proposition 4

Proof of Proposition 4 is similar to 2 and 3 above and hence it is not repeated for brevity. We only show the relevant expressions.

$$\begin{aligned} \frac{\partial H_i}{\partial a_i} &= 2b_1 \frac{\partial p_i}{\partial a_i} \frac{\partial p_i}{\partial t_i} + 2b_1 p_i \frac{\partial^2 p_i}{\partial t_i \partial a_i}, \\ \frac{\partial H_i}{\partial a_j} &= 2b_1 \frac{\partial p_i}{\partial a_j} \frac{\partial p_i}{\partial t_i} + 2b_1 p_i \frac{\partial^2 p_i}{\partial t_i \partial a_j}. \end{aligned}$$

Here, $\frac{\partial p_i}{\partial a_i} = \frac{2b_1}{4b_1^2 - b_2^2}$ and $\frac{\partial p_i}{\partial a_j} = \frac{b_2}{4b_1^2 - b_2^2}$. This implies that $\frac{\partial p_i}{\partial a_i \partial t_i} = \frac{\partial p_i}{\partial a_j \partial t_i} = 0$. Hence, $\frac{\partial H_i}{\partial a_i} = 2b_1 \frac{\partial p_i}{\partial a_i} \frac{\partial p_i}{\partial t_i} > 0$ and $\frac{\partial H_i}{\partial a_j} = 2b_1 \frac{\partial p_i}{\partial a_j} \frac{\partial p_i}{\partial t_i} > 0$.
(ii)

$$\frac{\partial H_i}{\partial \lambda_d} = 2b_1 \frac{\partial p_i}{\partial \lambda_d} \frac{\partial p_i}{\partial t_i} + 2b_1 p_i \frac{\partial^2 p_i}{\partial t_i \partial \lambda_d}.$$

Now

$$\begin{aligned} \frac{\partial p_i}{\partial \lambda_d} &= \frac{2b_1 s_j t_j + b_2 t_i s_i}{4b_1^2 - b_2^2}, \\ \frac{\partial^2 p_i}{\partial s_i \partial \lambda_d} &= \frac{b_2 t_i}{4b_1^2 - b_2^2} > 0, \\ \frac{\partial^2 p_i}{\partial t_i \partial \lambda_d} &= \frac{b_2 s_i}{4b_1^2 - b_2^2} > 0. \end{aligned}$$

Hence $\frac{\partial s_i}{\partial \lambda_d} > 0$, $\frac{\partial t_i}{\partial \lambda_d} > 0$. In a similar manner it can be shown that $\frac{\partial s_i}{\partial \lambda_c} > 0$, $\frac{\partial t_i}{\partial \lambda_c} > 0$, since $\frac{\partial H_i}{\partial \lambda_c} = -[\frac{\partial^2 f^i}{\partial t_i \partial y_j}] t_j s_j > 0$.
(iii)

$$\begin{aligned} \frac{\partial H_i}{\partial \alpha} &= 2b_1 \frac{\partial p_i}{\partial \alpha} \frac{\partial p_i}{\partial t_i} + 2b_1 p_i \frac{\partial^2 p_i}{\partial t_i \partial \alpha}, & \text{where} \\ \frac{\partial p_i}{\partial \alpha} &= \frac{-(2b_1 t_j + b_2 t_i)}{4b_1^2 - b_2^2} < 0, \\ \frac{\partial^2 p_i}{\partial t_i \partial \alpha} &= -\frac{b_2}{4b_1^2 - b_2^2} < 0, \\ & \frac{\partial^2 p_i}{\partial s_i \partial \alpha} = 0. \end{aligned}$$

The above inequalities imply that $\frac{\partial s_i}{\partial \alpha} < 0$ and $\frac{\partial t_i}{\partial \alpha} < 0$. ■

Proof of Proposition 5

Solving for the inverse demand functions from (3) and (1),

$$p_i = \frac{b_1 a_i + b_2 a_j - (b_1 q_i + b_2 q_j) + b_1 B_i + b_2 B_j}{b_1^2 - b_2^2}.$$

At the symmetric equilibrium we have

$$p = \frac{(a + B - q)}{(b_1 - b_2)}.$$

where $B = t(1 - \alpha) + \lambda_a t s - g^i(s, s)$. Hence total welfare is equal to :

$$SW = \int_0^{q^*} 2 \frac{(a + B - q)}{b_1 - b_2} dq - 2f^i(t, \lambda_c t s),$$

where q^* is the quantity at the market equilibrium. Taking the derivative w.r.t. s , the optimal s^{SW} is given by the solution to

$$\begin{aligned} \frac{\partial SW}{\partial s} &= \frac{\partial}{\partial s} \left(\int_0^{q^*} 2 \frac{(a + B - q)}{b_1 - b_2} dq - 2f^i(t, \lambda_c t s) \right) = 0 \quad \iff \\ &\frac{2}{b_1 - b_2} \int_0^{q^*} \frac{\partial B}{\partial s} dq + 2 \left(\frac{a + B - q^*}{b_1 - b_2} \right) \frac{\partial q^*}{\partial s} - 2\lambda_c t \frac{\partial f^i}{\partial y_j} = 0, \end{aligned}$$

by using Leibnitz Theorem.

At the symmetric equilibrium, $q^* = b_1 p^* = \frac{b_1(a+B)}{2b_1-b_2}$ and $\frac{\partial q^*}{\partial s} = \frac{b_1}{2b_1-b_2} \frac{\partial B}{\partial s}$, where $\frac{\partial B}{\partial s} = \lambda_a t - \left(\frac{\partial g^i}{\partial s_i} + \frac{\partial g^j}{\partial s_j} \right)$.

Hence we can write this equation as

$$\frac{\partial SW}{\partial s} = 2 \left[\frac{b_1(a+B)(3b_1-2b_2)}{(2b_1-b_2)^2(b_1-b_2)} \right] \frac{\partial B}{\partial s} - 2\lambda_c t \frac{\partial f^i}{\partial y_j} = 0. \quad (27)$$

Since the last term is always positive, it follows that for a fixed t , s^{SW} is bigger than the value satisfying $\frac{\partial B}{\partial s} = 0$. When $\frac{\partial B}{\partial s} = 0$, $\lambda_a t - \left(\frac{\partial g^i}{\partial s_i} + \frac{\partial g^j}{\partial s_j} \right) = 0$. Recall from (22) that in the market equilibrium the condition which determines the optimal amount of sharing is given by $\lambda_a t - \left(\frac{2b_1}{b_2} \frac{\partial g^i}{\partial s_i} + \frac{\partial g^j}{\partial s_j} \right) = 0$. Since $2b_1 > b_2$, it follows that for a fixed t , s^{NE} is smaller than the value satisfying $\frac{\partial B}{\partial s} = 0$. Hence, $s^{NE} < s^{SW}$.

In a similar manner, differentiating SW with respect to t as above we obtain

$$\frac{\partial SW}{\partial t} = \frac{\partial}{\partial t} \left(\int_0^{q^*} 2 \frac{(a + B - q)}{b_1 - b_2} dq - 2f^i(t, \lambda_c t s) \right).$$

By using Leibnitz Theorem and then rearranging terms, we obtain the following FOC for t

$$\frac{b_1(3b_1-2b_2)(a+B)}{(2b_1-b_2)^2(b_1-b_2)} \frac{\partial B}{\partial t} - \left(\frac{\partial f^i}{\partial t_i} + \lambda_c s \frac{\partial f^i}{\partial y_j} \right) = 0, \quad (28)$$

where $\frac{\partial B}{\partial t} = 1 - \alpha + \lambda_a s$. The solution to this equation determines the optimal level of security technology investment. Compare this to the optimal level of technology investment under the firms' individual profit maximization, that solves the following equation :

$$2b_1 p \frac{\partial p_i}{\partial t_i} = \frac{\partial f^i}{\partial t_i}.$$

At the symmetric equilibrium, $p = \frac{a+B}{2b_1-b_2}$ and $\frac{\partial p_i}{\partial t_i} = \frac{2b_1+b_2(\lambda_a s - \alpha)}{(4b_1^2 - b_2^2)}$. Hence, the FOC at the market equilibrium reduces to

$$\frac{2b_1(a+B)(2b_1+b_2(\lambda_a s - \alpha))}{(2b_1-b_2)(4b_1^2-b_2^2)} - \frac{\partial f^i}{\partial t_i} = 0. \quad (29)$$

When $\alpha \leq \bar{\alpha}$, it can be shown that $(3b_1 - 2b_2)(2b_1 + b_2)(1 - \alpha + \lambda_a s) > 2(b_1 - b_2)(2b_1 + b_2(\lambda_a s - \alpha))$. Hence, a comparison of equations (28) and (29) implies that for a fixed level of s , the socially optimal level of technology investment t^{SW} exceeds that obtained at the market equilibrium under individual profit maximization, t^{NE} . When both s and t are chosen optimally the above inequalities are reinforced since s and t are strategic complements, when $\alpha \leq \bar{\alpha}$.

From equations (13) and (14) we have the following

$$\frac{\partial \Pi^{JP}}{\partial s} = \frac{4b_1(a+B)}{(2b_1-b_2)^2} \left(\lambda_a t - \left(\frac{\partial g^i}{\partial s_i} + \frac{\partial g^i}{\partial s_j} \right) \right) - 2\lambda_c t \frac{\partial f^i}{\partial y_j} = 0. \quad (30)$$

$$\frac{\partial \Pi^{JP}}{\partial t} = \frac{4b_1(a+B)(1-\alpha+\lambda_a s)}{(2b_1-b_2)^2} - 2 \left[\frac{\partial f^i}{\partial t_i} + \lambda_c s \frac{\partial f^i}{\partial y_j} \right] = 0. \quad (31)$$

A comparison of (30) with equation (27, 12) and (31) with equation (28, 29) when $\alpha \leq \bar{\alpha}$, implies that the security technology investment and security information sharing levels under joint profit maximization lies in between social welfare maximization and the market (Bertrand Nash) equilibrium. Hence it follows that $t^{NE} < t^{JP} < t^{SP}$ and $s^{NE} < s^{JP} < s^{SP}$. ■

Proof of Proposition 6

The Proof follows from comparing equations (15) and (16) with equations (5) and (6) respectively. The additional terms in equations (15) and (16) are the Stackelberg effects and prove the result. Since $\frac{\partial p_i}{\partial s_j} \frac{\partial s_j}{\partial s_i} > 0$ and when $\alpha \leq \bar{\alpha}$, $\frac{\partial p_i}{\partial t_j} \frac{\partial t_j}{\partial t_i} > 0$ at the levels of simultaneous mode game, in order to get to the optimum, (s_i^*, s_j^*) and (t_i^*, t_j^*) must be higher. ■

Proof of Proposition 7

(i) The optimal price in this case are given by

$$p_i = \frac{2b_1(a_i + B_i) + b_2(a_j + B_j) + 2b_1^2 F_i + b_1 b_2 F_j}{(4b_1^2 - b_2^2)} \quad i, j = 1, 2; \quad i \neq j.$$

We first derive the relevant expressions here.

$$\frac{\partial B_i}{\partial t_i} = 1, \quad \frac{\partial B_j}{\partial t_i} = \lambda_a s_i - \alpha, \quad \frac{\partial B_i}{\partial s_i} = -\frac{\partial g^i}{\partial s_i}, \quad \frac{\partial B_j}{\partial s_i} = \lambda_a t_i - \frac{\partial g^j}{\partial s_i}.$$

Next,

$$\frac{\partial F_i}{\partial s_i} = 0, \quad \frac{\partial F_i}{\partial s_j} = -\hat{\lambda} t_j \delta(t_i), \quad \frac{\partial F_i}{\partial t_i} = (c - \hat{\lambda} t_j s_j) \delta'(t_i), \quad \frac{\partial F_j}{\partial s_i} = -\hat{\lambda} t_i \delta(t_j), \quad \frac{\partial F_j}{\partial t_i} = -\hat{\lambda} s_i \delta(t_j).$$

As well,

$$\frac{\partial p_i}{\partial s_i} = \frac{2b_1(-\frac{\partial g^i}{\partial s_i}) + b_2(\lambda_d t_i - \frac{\partial g^j}{\partial s_i}) - b_1 b_2 \hat{\lambda} t_i \delta(t_j)}{4b_1^2 - b_2^2}.$$

Comparing this to equation (22), it is immediate that spillovers on the marginal cost side reduce willingness to share compared to spillovers on the fixed costs side.

(ii) Next, we have the following.

$$\begin{aligned} \frac{\partial p_i}{\partial t_i} &= \frac{2b_1 + b_2(\lambda_d s_i - \alpha) + 2b_1^2(c - \hat{\lambda} s_j t_j) \delta'(t_i) - b_1 b_2 \hat{\lambda} s_i \delta(t_j)}{4b_1^2 - b_2^2}, \\ \frac{\partial p_i}{\partial \hat{\lambda}} &= \frac{-(2b_1^2 t_j s_j \delta(t_i) + b_1 b_2 t_i s_i \delta(t_j))}{4b_1^2 - b_2^2}, \\ \frac{\partial F_i}{\partial \hat{\lambda}} &= -s_j t_j \delta(t_i). \end{aligned}$$

From the first order conditions (17) and (18), we can derive the following set of simultaneous implicit equations:

$$\begin{pmatrix} \frac{ds_i}{d\hat{\lambda}} \\ \frac{dt_i}{d\hat{\lambda}} \end{pmatrix} = -M^{-1} \begin{pmatrix} \frac{\partial^2 p_i}{\partial s_i \partial \hat{\lambda}} \\ \frac{\partial H_i}{\partial \hat{\lambda}} \end{pmatrix},$$

where

$$M = \begin{pmatrix} \frac{\partial^2 p_i}{\partial s_i^2} & \frac{\partial^2 p_i}{\partial s_i \partial t_i} \\ \frac{\partial H_i}{\partial s_i} & \frac{\partial H_i}{\partial t_i} \end{pmatrix}.$$

The respective terms within the matrix and their signs are shown below. First we have,

$$\begin{aligned} \frac{\partial^2 p_i}{\partial s_i \partial \hat{\lambda}} &= \frac{-b_1 b_2 t_i \delta(t_j)}{4b_1^2 - b_2^2} < 0, \\ \frac{\partial H_i}{\partial \hat{\lambda}} &= 2b_1 \left[\left(\frac{\partial p_i}{\partial \hat{\lambda}} - \frac{\partial F_i}{\partial \hat{\lambda}} \right) \left(\frac{\partial p_i}{\partial t_i} - \frac{\partial F_i}{\partial t_i} \right) + 2b_1 (p_i - F_i) \left(\frac{\partial^2 p_i}{\partial t_i \partial \hat{\lambda}} - \frac{\partial^2 F_i}{\partial t_i \partial \hat{\lambda}} \right) \right]. \end{aligned}$$

Now,

$$\left(\frac{\partial^2 p_i}{\partial t_i \partial \hat{\lambda}} - \frac{\partial^2 F_i}{\partial t_i \partial \hat{\lambda}} \right) = \frac{2b_1^2 t_j s_j \delta'(t_i) - b_1 b_2 s_i \delta(t_j) - b_2^2 t_j s_j \delta'(t_i)}{4b_1^2 - b_2^2} > 0, \quad (32)$$

$$\frac{\partial p_i}{\partial t_i} - \frac{\partial F_i}{\partial t_i} = \frac{2b_1 + b_2(\lambda_d s_i - \alpha) - (2b_1^2 + b_2^2)(c - \hat{\lambda} s_j t_j) \delta'(t_i) - b_1 b_2 \hat{\lambda} s_i \delta(t_j)}{4b_1^2 - b_2^2}. \quad (33)$$

Next, we show that

$$\begin{aligned}\frac{\partial^2 p_i}{\partial s_i \partial s_j} &= \frac{-2b_1 \frac{\partial^2 g^i}{\partial s_i \partial s_j} - b_2 \frac{\partial^2 g^j}{\partial s_i \partial s_j}}{4b_1^2 - b_2^2} > 0, \\ \frac{\partial^2 p_i}{\partial s_i \partial t_j} &= \frac{-b_1 b_2 t_i \hat{\lambda} \delta'(t_j)}{4b_1^2 - b_2^2} < 0, \\ \frac{\partial H_i}{\partial s_i} &= 2b_1(p_i - F_i) \left(\frac{\partial^2 p_i}{\partial t_i \partial s_i} - \frac{\partial^2 F_i}{\partial t_i \partial s_i} \right) + 2b_1 \left(\frac{\partial p_i}{\partial s_i} - \frac{\partial F_i}{\partial s_i} \right) \left(\frac{\partial p_i}{\partial t_i} - \frac{\partial F_i}{\partial t_i} \right).\end{aligned}$$

From the first order condition (17), we have $\frac{\partial p_i}{\partial s_i} = 0 = \frac{\partial F_i}{\partial s_i}$ and $\frac{\partial^2 p_i}{\partial t_i \partial s_i} = b_2(\lambda_d - b_1 \hat{\lambda} \delta(t_j))$. Hence

$$\frac{\partial H_i}{\partial s_i} = 2b_1(p_i - F_i)b_2(\lambda_d - b_1 \hat{\lambda} \delta(t_j)).$$

Under the restriction of the second order conditions, $\frac{\partial H_i}{\partial t_i} < 0$ and the determinant $|M|$ must be positive. But, since we are unable to sign $(\lambda_d - b_1 \hat{\lambda} \delta(t_j))$ unambiguously, we do not have the signs of all the terms in the matrix. As is immediate, it depends on the relative ratio of the spillovers parameters, $\frac{\lambda_d}{\hat{\lambda}}$.

References

- [1] Anderson, R. 2001. Why information security is hard : An economic perspective. *Proceedings of 17th Annual Computer Security Applications Conference*, December.
- [2] Bulow, J., J. Geanakoplos, P. Klemperer. 1985. Multimarket oligopoly: Strategic substitutes and complements. *J. of Political Economy* (93:3) 488–511.
- [3] Campbell, K., L. Gordon, M. Loeb, L. Zhou. 2003. The economic cost of publicly announced information security breaches: Empirical evidence from the stock market. *J. of Computer Security* (11:3) 431–448.
- [4] Cavusoglu, H., B. Mishra, S. Raghunathan. 2002. The effect of internet security breach announcements on shareholder wealth. Working Paper, UT, Dallas.
- [5] Clarke, E. 1971. Multipart pricing of public goods. *Public Choice* (11) 17–33.
- [6] d’Aspremont, C., A. Jacquemin. 1988. Cooperative and non-cooperative R&D in a duopoly with spillovers. *American Economic Review* (78) 1133–1137.
- [7] Dacey, R. 2003a. Information security: Progress made, but challenges remain to protect federal systems and the nations critical infrastructures. *US GAO*, April.
- [8] Dacey, R. 2003b. Critical infrastructure protection: Challenges for selected agencies and industry sectors, *US General Accounting Office (GAO)*, February.

- [9] Gal-Or, E. 1985. Information sharing in oligopoly. *Econometrica* (3) 329–343.
- [10] Gal-Or, E. 1986. First mover and second mover advantages. *International Economic Review* 26 (3) 649-653.
- [11] Gordon, L. A., M. Loeb, W. Lucyshyn. 2003. Sharing information on computer systems security: An economic analysis. *J. of Accounting and Public Policy* 22 (6).
- [12] Gordon, L., M. Loeb. 2002. The economics of information security investment. *ACM Transactions on Information and System Security* 5(4) 438-457.
- [13] Groves, T. 1973. Incentives in teams. *Econometrica* (41) 617–663.
- [14] Groves, T., M. Loeb. 1975. Incentives and public inputs. *J. of Public Economics* (4) 211–226.
- [15] Kamien, M., E. Muller, I. Zhang. 1992. Research joint ventures and R & D cartels. *American Economic Review* 82(5) 1293–1306.
- [16] McGuire, T., R. Staelin. 1983. An industry equilibrium analysis of downstream vertical integration. *Marketing Science* (2) 161-192.
- [17] Milgrom, P. 1994. Comparing optima: Do simplifying assumptions affect conclusions?. *J. of Political Economy*, 102(June) 607-615.
- [18] Myerson, R. 1979. Incentive compatibility and bargaining problem. *Econometrica* 47 61–73.
- [19] Myerson, R. 1981. Optimal Auction Design. *Math. Operations Research* 6 58–73.
- [20] Myerson, R., M. Satterthwaite. 1983. Efficient mechanisms for bilateral trading. *J. of Economic Theory* 28 265–281.
- [21] Narasimhan, C. 1988. Competitive promotional strategies. *J. of Business* (61) 427–449.
- [22] Parker, G., M. Van Alstyne. 2001. Information complements, substitutes, and strategic product design. Working paper, University of Michigan.
- [23] Schechter, S., M. Smith. 2003. How much security is enough to stop a thief?. *Proceedings of the Financial Cryptography Conference*, Guadeloupe, January.
- [24] Schenk, M., M. Schenk. 2002. Defining the value of strategic security. *Secure Business Quarterly* (1:1) 1–6.
- [25] Shapiro, C. 1986. Exchange of cost information in oligopoly. *Review of Economic Studies* (53) 433–446.
- [26] Vickrey, W. 1961. Counterspeculation, auctions, and competitive sealed tenders. *J. of Finance* (16) 8–37.

- [27] Vives, X. 1990. Trade association disclosure rules, incentives to share information, and welfare. *RAND J. of Economics* (21) 409–430.
- [28] Ziv, A., 1993. Information sharing in oligopoly: The truth-telling problem. *RAND J. of Economics* (24) 455–465.